

United Kingdom Warranty document



Dear Customer,

Thank you for purchasing this Philips product which has been designed and manufactured to the highest quality standards.

If, unfortunately, something should go wrong with this product, Philips guarantees free of charge a replacement for a period of 12 months from date of purchase. This Philips guarantee complements the existing national guarantee obligations to you of dealers and Philips in the country of purchase and does not affect your statutory rights as a customer.

The Philips guarantee applies, provided the product is handled properly for its intended use, in accordance with its operating instructions and upon presentation of the original invoice or cash receipt, indicating the date of purchase, dealer's name and model and production number of the product.

The Philips guarantee may not apply if:

- The documents have been altered in any way or made illegible.
- The model or production number on the product has been altered, deleted, removed or made illegible.
- Repairs or product modifications and alterations have been executed by unauthorized service organizations or persons.

- Damage is caused by accidents including but not limited to lightning, water or fire, misuse or neglect.

Please note that the product is not defective under this guarantee in the case where modifications become necessary in order for the product to comply with local or national technical standards which apply in countries for which the product was not originally designed and/or manufactured. Therefore always check whether a product can be used in a specific country.

In case your Philips product is not working correctly or appears to be defective, please follow the steps below to resolve the issue:

- Visit the Philips support site (<http://www.philips.com/welcome>) and read quick start guide, user manual or FAQ's.
- Call the Philips Consumer Help Desk (the local Philips Consumer Help Desk number can be found on the Philips support site) or
- Contact the shop where you purchased the Philips product and ask for assistance.

In the event you require service whilst in another country please contact the Philips Consumer Help Desk in that country, the telephone number of which can be found on the Philips support site.