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SRP3004/10

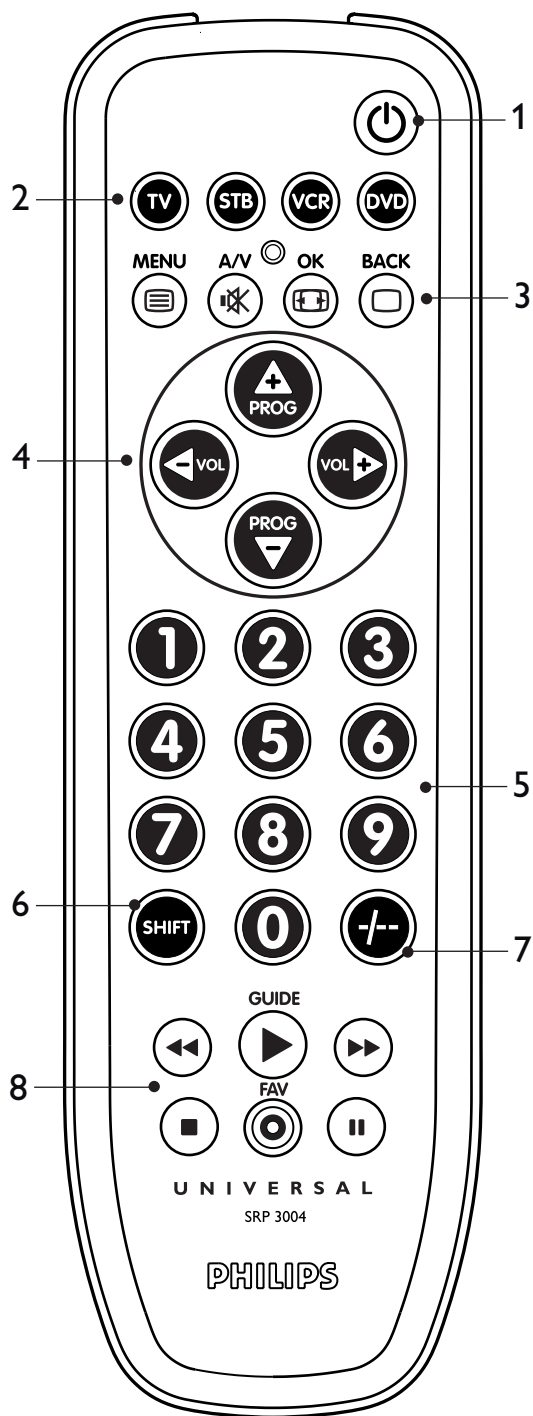


EN User Manual

**PHILIPS**

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## 1 Your SRP3004

Congratulations on your purchase of the Philips SRP3004 universal remote control. After setting up the remote control you can operate up to 4 different devices with it.

### Simple Setup

Improved with Philips patented (pending) Simple Setup technology, the SRP3004 can be set up easily for TV, DVD player / recorder, VCR and all common set-top boxes, such as Sky, British Telecom, Orange, Freebox, TNT, Canal Digital, Telefonica, Premiere, Kabel Deutschland, Belgacom TV, Telenet, Viasat and many more.

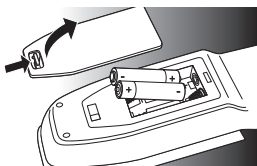
Simply follow the instructions in chapter 2.2 to set up the remote control for your devices.

To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome).

## 2 Getting started

### 2.1 Inserting the batteries

- Insert 2 AAA type batteries, noting the + and - configuration in the battery compartment.



#### Note

When replacing the batteries, all user settings will be retained in the remote control memory for 5 minutes.

### 2.2 Setting up the universal remote control

The example below instructs you how to set up your universal remote control for your TV.


You can repeat the same steps for other devices (STB, DVD player/recorder and VCR) which you want to operate, using the SRP3004.

The remote control can be set up to operate any 4 of the following devices:

Device name	Description
TV	Traditional TV, flat screen TV and projection TV, TV part of TV / VCR, TV / VCR / DVD and TV / DVD combos
STB	Cable box, satellite receiver; Digital Video Broadcasting Terrestrial device (DVB-T), Internet Protocol TV (IPTV), Free To Air TV, High Definition Television decoder (HDTV)
DVD	DVD player / recorder (DVDR), DVD / Hard Disk Drive combination (DVDR-HDD), Blu-Ray player; High Definition DVD player (HD-DVD), DVD part of TV / DVD, TV / VCR / DVD and VCR / DVD combos
VCR	Video cassette player / recorder; VCR part of TV / VCR, TV / VCR / DVD and VCR / DVD combos

Example: setting up the universal remote control to operate your TV:

- 1 **Switch ON** the TV manually or use the original remote control for this. Tune to channel 1.


- 2 **Press and hold** the  device selection button **for 5 seconds** until it blinks twice and then remains lit.
  - The remote control is now in setup mode.



- 3 Look up the 4-digit code for your brand in the brand list at the back of this user manual. A four-digit code is shown for each brand.




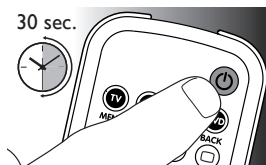
Use the digit buttons to enter the code for your brand:

- The  key will now blink twice and then remains lit.



If the key blinks twice fast, the code has not been entered properly or the wrong code has been entered. In this case, try again.


- 4 Aim the remote control at the TV. **Press and hold** the  button. Release it **immediately** release it as soon the TV switches off.
  - This may take up to 30 seconds.



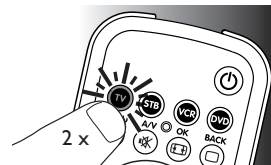
- 5 **Switch ON** the TV. Try out the buttons you need for operating it. Try, for example, if the **- PROG +** and digit buttons function properly.



- If a button does not work as expected, **press and hold** that button. Release it **immediately** as soon as it works. For more information, see chapter 2.2.2.

- 6 Press the  device selection button **twice** to finish setup.

- When no button is pressed for 2 minutes or more, the remote control will exit setup mode, automatically saving all your settings.






## ! Important

If you made a mistake:

- Press the device selection button **twice** to exit setup.
- Restart from the beginning.

- *If the device does not respond at all or not to all of the button commands or if you cannot find the code for your brand, enter '9, 9, 9, 9' in step 3 and continue with step 4. The remote control will now search its full database for a code that works with your TV. Full database search may take up to 15 minutes.*

### 2.2.1 Setting up the remote control for other devices (STB, DVD player / recorder and VCR)

- 1 Make sure the device is switched on and operational. E.g. insert a disc in the DVD player / recorder or a video cassette in the VCR.
- 2 Then follow steps 2 to 6 of 'Setting up the remote control for your TV'. Make sure to use the correct device selection button: ,  or .

### 2.2.2 Improving buttons

When correctly set up, the remote control should be able to operate all your devices. However, when using the remote control for the first time it might occur that some buttons do not yet function as expected.

In this case you can have the remote control search for alternatives.


## ≡ Note

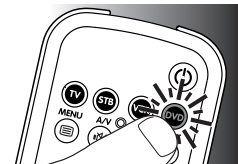
Improving buttons is not possible when the code was found during full database search (with code '9, 9, 9, 9').



### During initial setup

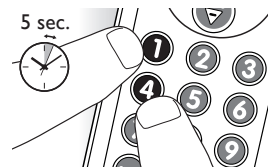
- 1 Make sure the receiving device is able to respond. E.g. when you try to repair the Play button for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.
- 2 Press the button that does not function, keep it pressed and **immediately** release it when the device responds. Repeat this for every button that does not function.
  - If the button still does not function as expected, try pressing it again for a longer period of time.

### After initial setup

- 1 Make sure the receiving device is able to respond. E.g. when you try to repair the Play button for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.
- 2 Select the device you wish to operate (e.g. DVD). Press the  device selection button to select DVD.



- 3 Keep buttons  and  pressed **simultaneously for 5 seconds**.
  - The remote control is now in setup mode.



- 4 **Press and hold** the button that does not function and **immediately** release it when the device responds.
  - If the button still does not function as expected, try pressing it again for a longer period of time.

- 5 Press the  device selection button **twice** to save your settings and exit setup mode.
  - When no button is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.



# 3 Using the universal remote control

## 3.1 Buttons and functions

The illustration on page 2 gives an overview of all buttons on the remote control. Try out the buttons you need for operating your devices.





### Notes

- Buttons having the same functions as the buttons on your original remote control may have different namings on the SRP3004 (e.g. Info / Display).
- Only functions that are available on your original remote control can be used for operating your devices with the SRP3004.


1  ..... switches the selected device on / off.


### Note

For some TV brands / types, this button will only switch off the TV. You will have to press a digit button (direct channel selection) to turn on the TV again.


2     ..... device selection buttons.


- select the device to be operated.
- light up when a remote control command is being sent.

3  ..... DVD:


- switches the disc menu on and off.
- pressed together with : enters the system menu.


TV:


- switches teletext on/off.
- pressed together with : opens the TV menu.


VCR: pressed together with : opens the VCR menu.


STB:


- opens set-top box menu, Box office, List.
- pressed together with : switches teletext on/off.


 ..... mutes the sound of the TV.

- pressed together with : selects external Audio/Video inputs.


 ..... TV:

- selects wide screen TV (16:9).
- pressed together with : confirms your selection.

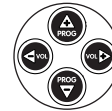
DVD: pressed together with : selects Play mode.

 ..... - jumps back one level in the menu or turns off the menu.


- switches teletext off.

DVD: pressed together with : opens Showview


4



- **PROG +** ..... - selects a previous or following channel / program.


- pressed together with : cursor up, down in a menu.

- **VOL +** ..... - adjusts the TV volume.

- pressed together with : cursor left, right in a menu.

5



..... digit buttons for direct channel / track selection. Pressed together with :

1 ..... TV: Info, Display.  
DVD/STB: Info, Display, Title.

2 ..... TV/VCR/DVD/STB: exits menu.


4 ..... TV/DVD/STB: selects Subtitle.


5 ..... TV: selects previous picture.  
DVD: Recall.  
STB: Last.

6 ..... TV/VCR/DVD/STB: Sleep.

7 ..... STB: \*.

8 ..... STB: #.

6  ..... for extra functions. When pressed at the same time as a second key, the second key will get another function. Only functions featured on the original remote control are available.

7  ..... selects between one and two-figure channel numbers and channel numbers with more than two or three figures.

8



- ◀..... TV: red fasttext key.  
STB: Red, C.  
VCR/DVD/STB: searches fast backwards.
- ▶ / GUIDE..... VCR/DVD: starts playback.  
DVD: pressed together with : selects Electronic Program Guide.  
STB: selects Electronic Program Guide. Pressed together with : starts playback.
- ▶▶..... TV: blue fasttext key.  
STB: Blue, B. Pressed together with : searches fast forward.  
VCR/DVD: searches fast forward.
- ..... VCR/DVD: stops playback / recording.  
TV: green fasttext key.  
STB: Green, D. Pressed together with : stops playback.
- / FAV..... TV: white fasttext key.  
VCR/DVD: starts recording. Pressed together with : favorites.  
STB: Favorites. Pressed together with : starts recording.
- ⏸..... TV: yellow fasttext key.  
VCR/DVD: pause playback / recording.  
STB: Yellow, A. Pressed together with : pauses playback.

## 3.2 Resetting a button to its original function

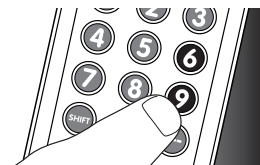
If an improved button (see chapter 2.2.2) still does not function as expected, you can always reset the button to its original function.

- In the current device mode, keep digit buttons **1** and **6** pressed simultaneously for 5 seconds.

- The remote control is now in setup mode.



- Press digit buttons **9**, **9**, and **6**, in that order.
  - After each button press the device selection button blinks once.



- Press the button you wish to reset **twice**. E.g. the **▶▶** button.
  - After each button press the device selection button blinks once.
  - The device selection button will blink one more time to confirm that the button was successfully reset to its original function.



## 4 Service and support

### 4.1 Frequently asked questions

In this chapter you will find answers to the most frequently asked questions about your universal remote control.

#### 4.1.1 Setup

##### I cannot enter setup mode.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. For this see chapter 2.1. After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter 2.2.

##### The brand code for my device is missing in the 'Shortlist of brands' in the Quick Start Guide.

The 'Shortlist of brands' only mentions the most common TV, STB, DVD player / recorder and VCR brands.

- You will find a complete brand list on page 14-29 of this user manual.
- Use '9999' as 4-digit code in case you cannot find your brand in the complete brand list. Note that using '9999' may result in a long setup (up to 15 minutes).

### My TV switches OFF in step 4 but does not switch ON again in step 5.

TVs of some brands (e.g. Panasonic) only switch ON after a long press on one of the digit buttons. After a long button press in setup mode the remote control will start trying to improve the button (see chapter 2.2.2) instead of switching ON the TV.

- In this case, switch ON the TV manually or use the original remote control for this. Continue with step 6. After successfully completing setup, the remote control will switch ON the TV with a long button press on one of the digit buttons, just as your original remote control.

### After setup, not all buttons work as expected.

- Try improving the button(s). See chapter 2.2.2.

### How do I set the remote control for combo devices (TV / VCR, TV / DVD, DVD / VCR, etc)?

Some combo devices require you to set up two different source selection buttons to control both parts of the combo device. For example, if you have a TV / DVD combo, you might need to set up the remote control for both TV and DVD to operate your TV / DVD combo.

## 4.1.2 Operation

### The remote control does not wake up anymore.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. For this see chapter 2.1. After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter 2.2.

### The device I want to operate does not respond at all / does not respond to all of the button commands.

- Check if the buttons you press are available on the original remote control of the device.
- Try improving buttons. See chapter 2.2.2.




Wrong code selected during setup.

- Set up the remote control again for the device. Always test if the device responds, before leaving setup mode.

It may be that the buttons that you are trying to use have a different naming on the original remote control.

- Try out all buttons to find the one(s) you need.

### The Teletext buttons do not work.

- Find out whether your TV is equipped with Teletext.
- Try improving the Teletext buttons. See chapter 2.2.2.
- Check whether you are using the correct buttons to switch on Teletext. For TV this is the  button; for STB this is the  button, pressed together with .

## 4.1.3 Batteries

### Will my settings be deleted when I replace the batteries?

No. All user settings will be retained in the remote control memory for 5 minutes.



### Warning

The batteries should not be exposed to excessive heat such as sunshine, fire or the like.

## 4.2 Need help?

We advise you to first read this user manual carefully. It is provided to help you set up and use the remote control.

If, however, you require extra information or have additional questions about setup, usage, spare parts, warranty, etc. of the SRP3004, you can always contact us.

When calling our helpline, make sure to have the SRP3004 at hand when you call, so that our operators can help you determine whether the SRP3004 is working properly.

You will find our contact details at the end of this user manual.

The model number of your Philips universal remote control is SRP3004/10.

Date of purchase:

...../...../.....  
(day/month/year)

For **online support** go to: [www.philips.com/welcome](http://www.philips.com/welcome).

- Click 'Support' and follow the on-screen instructions.



## Helpline

Country	Phone number	Tariff
Ireland	01 601 1158	pstn
United Kingdom	0800 331 6015	free

@sat.....	0008 (DB1)	Alltech.....	0109	Atlantic.....	0233	Binatone.....	0378
1&1.....	3908	Alpha.....	0112	Atori.....	0237	Birmingham Cable	
4Kus.....	0005	Altai.....	3690	Atsat.....	0238 (DB1)	Communications....	0382
<b>A</b>		Ambassador.....	0120	Auchan.....	0240	Black Diamond.....	0384 (DB1)
A.R. Systems.....	0012	Amitech.....	0130	Audiosonic.....	0264	Black Panther Line.	4196
AB Sat.....	3689	Amitronica.....	0131	Audioton.....	0266	Black Star.....	0386
ABC.....	0013	Amoi.....	0132	Audix.....	0270 (DB1)	Blacktron.....	3526
Acme.....	3521	Ampere.....	0134	Aurora.....	0274	Blackway.....	0388
Acoustic Solutions.	0032 (DB1)	Amplivision.....	0138	Ausind.....	0276	Blaupunkt.....	0390
Acura.....	0036	Amstrad.....	0140	Austar.....	0277	Blue Media.....	3378 (DB1)
ADA.....	0038	AMW.....	0143	Autovox.....	0280	Blue Sky.....	0395
ADB.....	0039	Anam.....	0146	Avalon.....	0286	Blue Star.....	0396
ADC.....	0040	Anam National.....	0147	Avanit.....	4945 (DB1)	BlueH.....	3793 (DB1)
Addison.....	0043	Andersson.....	0148 (DB1)	Avious.....	0291	Boca.....	0399
Adelsound.....	0044	Andover.....	0149	AVM.....	0294	Boghe.....	0400
ADL.....	0045 (DB1)	Anglo.....	0151	Awa.....	0296	Bondstec.....	0403
Admiral.....	0046	Anglo.....	0151	Axiel.....	0297	Boots.....	0405
Advent.....	0054 (DB1)	Anitech.....	0154	Axil.....	0298 (DB1)	Boston.....	0410
Adyson.....	0058	Ankaro.....	0155	Axis.....	0300	BPL.....	0413
AEG.....	0059	Ansonic.....	0156	Axitronic.....	3608 (DB1)	Brainwave.....	0415
Aegir.....	0060	Anttron.....	0162	Axxon.....	0303 (DB1)	Brandt.....	0416
Agashi.....	0063	AOC.....	0165	Ayomi.....	3525	Brimax.....	3797 (DB1)
Agazi.....	3522	Apex.....	3691	<b>B</b>		Brinkmann.....	0423
AGB.....	0064	Apollo.....	0171	B&D.....	3609 (DB1)	Brionvega.....	0424
AGS.....	0067	Arc En Ciel.....	0178	Baird.....	0311	Britannia.....	0425
Aiko.....	0069	Arcam.....	0179	Bang & Olufsen.....	0314	British Telecom.....	0427
Aim.....	0070	Arcam Delta.....	3524	Barcom.....	0320	Broadcast.....	0428
Airis.....	0071	Arcelik.....	4791 (DB1)	BARON.....	3959	Broco.....	0431
Aiwa.....	0072	Arcom.....	3736 (DB1)	Basic Line.....	0325	Bruns.....	0435
Akado.....	3784 (DB1)	Arcon.....	0182	Bastide.....	0327	BskyB.....	0436
Akai.....	0074	Ardem.....	0184	Baur.....	0331	BSR.....	0437
Akiba.....	0078	Aristona.....	0192	Baze.....	0334	BT.....	0438
Akito.....	0082	Armstrong.....	0195	Bazin.....	0335	BT Cable.....	3995
Akura.....	0083	Arnion.....	0196 (DB1)	BBK.....	0337	BT Satellite.....	3693
Alaron.....	0085	Arthur Martin.....	0200	BBT.....	0338	BT Vision.....	3742
Alba.....	0086	ASA.....	0202	Beijing.....	0345	BTC.....	0439
Alcatel.....	0089	Asat.....	0204	Beko.....	0346	Bubu Sat.....	0440
Alcyon.....	0093	Asberg.....	0205	Belgacom TV.....	0349	Bush.....	0445
Aldes.....	0094	ASLF.....	0211	Bell Atlantic.....	0351	BVV.....	0447
Alice.....	0098 (DB1)	Asono.....	0212	Bellagio.....	0354	<b>C</b>	
Alize.....	0100	AssCom.....	0215 (DB1)	Belson.....	0355 (DB1)	Cabletime.....	0457
Alkos.....	3523	AST.....	0216	Benjamin.....	0358	Caihong.....	0462
Allantide.....	0102	Astacom.....	0217	BenQ.....	0359	Cambridge.....	0469
Allegro.....	0103	Aston.....	0220	Beon.....	0361	Cambridge Audio...	0470
Allorgan.....	0105	Astra.....	0221	Best.....	0364	Cameron.....	4032
Allsat.....	0106	Astro.....	0224	Best Buy.....	0365	Camundosat.....	0474
Allsonic.....	0107	Asuka.....	0227	Bestar.....	0368	Canal Digital.....	0476
Allstar.....	0108	Atacom.....	0228	Bestar-Daewoo.....	0369	Canal Satellite.....	0477
		Atec.....	0230 (DB1)				
		Atlanta.....	0232 (DB1)				



Canal+ .....	0478	Colombia.....	0599	Daytron.....	0710	DNT.....	0816
Capsonic.....	0486	Columbia.....	0604	D-box.....	0682	Dongda.....	0820
Carad.....	0488	Columbus.....	0605	DCE.....	0713 (DB1)	Donghai.....	0821
Carena.....	0489	Com Hem.....	4561 (DB1)	DDC.....	0714	Dragon Systems.....	4830 (DB1)
Carrefour.....	0492	Comag.....	0606	De Graaf.....	0716	Drake.....	0825
Cascade.....	0496	Comcrypt.....	0610	DEC.....	0717	DREAMBOX.....	4392 (DB1)
Casio.....	0499	Commlink.....	0616	Decca.....	0718	Drean.....	0832
Cat.....	0500	Comtech.....	3776	Decsat.....	0719	DSE.....	0833
Catha.....	4094	Concorde.....	0626	Deitron.....	0722	DSTV.....	0835
Cathay.....	0501	Condor.....	0627	Delega.....	3697	DTS.....	0837
Catron.....	0502	Conia.....	0628	Denko.....	0730	Dual.....	0838
CCE.....	0504	Connexions.....	0631	Denon.....	0731	Dual-Tec.....	3528
Celestial.....	0511	Conrad.....	0633	Denver.....	0733	Dumont.....	0840
Centrex.....	0516	Conrad Electronic..	3695	Denzel.....	0734	Dune.....	0841
Centrum.....	0519	Conrowa.....	0634	Desay.....	0737	Duongjie.....	4101
Centurion.....	0520	Contec.....	0635	Desmet.....	0738	Durabrand.....	0842 (DB1)
Century.....	0521	Continental Edison	0637	Dew.....	0742	Dux.....	0843
CGE.....	0523	Cosat.....	0645	DGM.....	3566 (DB1)	D-Vision.....	0684
CGV.....	0524	Coship.....	0646	Dgtec.....	0745 (DB1)	DVX.....	0847
Changcheng.....	0526	Cosmel.....	0647	Diamant.....	0746	Dynasat.....	0852
Changfei.....	0527	Crosley.....	0655	Diamond.....	0747	Dynatron.....	0855
Changhai.....	0529	Crown.....	0658	DICRA.....	4938 (DB1)	Dynex.....	3476
Changhong.....	0530	Cryptovision.....	0661	Digatron.....	0751		
Channel Master.....	0531	CS Electronics.....	0663	Digitaly.....	0755	<b>E</b>	
Chaparral.....	0533	CTC.....	0664	Digihome.....	0758 (DB1)	Easy Home.....	3700
Cherokee.....	0536	C-Tech.....	0449	Digiline.....	0759	Easy Living.....	0860 (DB1)
Chess.....	0538	CVG.....	3996	DigiLogic.....	0760 (DB1)	Echostar.....	0866
Chimei.....	3563	Cybercom.....	0671 (DB1)	Digipro.....	0762	Eclipse.....	0867
Chuangjia.....	4096	CyberHome.....	0672	DigiQuest.....	0763 (DB1)	E-Dem.....	3624
Chunfeng.....	0546	Cybermaxx.....	3696	Digital Device.....	0770 (DB1)	Edision.....	3392 (DB1)
Chung Hsin.....	0547	Cybertron.....	0675	Digitek.....	0779 (DB1)	Einhell.....	0875
Chunsun.....	0549	Cyfrowy Polsat.....	4341 (DB1)	Digitenne.....	4942 (DB1)	Elap.....	0877
Cimline.....	0552	Cyrus.....	0679	Digitor.....	0781	Elbe.....	0880
Cinetec.....	0560			Digiturk.....	0783	Elbe-Sharp.....	3529
CineVision.....	0562	<b>D</b>		DiK.....	0787 (DB1)	Elcatech.....	0882
Cisco.....	3801 (DB1)	Daenyx.....	0690	Dikom.....	3391 (DB1)	Elcit.....	0883
City.....	0569	Daeryung.....	0691	DirecTV.....	0794 (DB1)	Electa.....	3530
CityCom.....	0570	Daewoo.....	0692	Discoverer.....	0796	ELECTRO TECH.....	3531
Clarivox.....	0576	Dainichi.....	0694	Discovery.....	0797	Electrohome.....	0890
Classic.....	0580	Dansai.....	0699	Diseqc.....	3698	Electus.....	0894
Clatronic.....	0581	Dansat.....	0700	DishTV.....	0801 (DB1)	Elekta.....	0895
Clayton.....	0582 (DB1)	Dantax.....	0702	Diskxpress.....	0802	Elektra.....	0896
Clyde.....	0588	Darty.....	4266 (DB1)	Distratel.....	0804	Element.....	3477
Clyde Cablevision..	3694	Darty Box.....	4228	Distrisat.....	0805	Elfunk.....	0899 (DB1)
CMR.....	4694 (DB1)	Datron.....	4201	Ditristrad.....	3699	ELG.....	0900
CMS.....	0590	Datsura.....	0703	Dixi.....	0807	Elin.....	0902
CMS Hightec.....	0591	Dawa.....	0707	DK Digital.....	0808	Elite.....	0903
CNT.....	0594	Daytek.....	0708	DMTech.....	0813	Elmak.....	0907
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Iberia ..... 1320  
 ICE..... 1324  
 ICeS..... 1325  
 ID Digital..... 1329  
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(DB1) Brands only available from version DB1 onwards.  
 You can find the DB version on the sticker inside the  
 battery compartment.



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Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.



When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC:



Never dispose of your product with other household waste. Please inform yourself about the local separate collection system for electrical and electronic products. Please act according to your local rules and do not dispose of your old products with your normal household waste. The correct disposal of your old product will help prevent potential negative consequences for the environment and human health.

### Battery information

Your product operates on batteries covered by the European Directive 2006/66/EC, which cannot be disposed with normal household waste.

Please inform yourself about the local rules on separate collection of batteries because the correct disposal will help prevent negative consequences for the environmental and human health.

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